

## About Us

We are an advocacy service that has been established to support the Black community through crisis. Since our founding in June 2020, we have been determined to make an impact. Coronavirus exacerbated the disparities between the Black community and wider society, while highlighting these disparities remains important, we also want to become solution focused.

## OUR MISSION

Our mission is to stand as a fundamental support mechanism for the Black community. We are aware of the systemic barriers that the Black community face. Including but not limited to

- Late diagnosis of illnesses
- Poor communication from health professionals
- Inner city deprivation
- Housing issues
- Poor mental health treatment
- Social isolation
- Pre- existing medical illnesses
- Family dysfunction
- Unemployment

The hardships that our community face have encouraged us to look for solutions internally. Our dream is to see a self-sufficient community that will transcend tokenism and stand by other communities to create a stronger society. Our online educational platform contains updates around coronavirus, Black health literature and a growing video library; led by certified black health professionals who provide life saving medical information.



## **Advocacy Volunteer**

**Working from home or onsite - Up to £5 lunch and travel expenses will be reimbursed**

Our Advocacy service has an aim to support disadvantaged people in the Black community who are unable to navigate the social system. However, We will help ALL people regardless of racial or ethnic background.

An Advocacy Case Worker is someone who investigates and aids disadvantaged people by analysing their issues and looks for appropriate social support. You will do this via searches on the internet, mapping or calling local or governmental services.

Members of the community will visit the clinic or will call our phone line. You will then triage and offer the appropriate support mechanism. You will receive training for this.

You will need to understand how to use the internet to search for support services and document this so the client understands the process and their rights.

It's important to be empathetic and supportive.

You will work independently and will have a supervisor on call during your working period.

### **Essential skills**

Communication skills

Coordination skills

Time Management

Empathy

Problem solving skills

Must be able to work independently

Must be able to use microsoft office including word, powerpoint and basic excel inputting

Must be committed to seeing projects through to the end

Good written and verbal communication skills

Friendly

Willing to learn

Team player

Must be committed to diversity, equity and inclusion

### **Responsibilities**

Admin

Communicating with third sector organisations

Client Interviews

Casework

### **Benefits**

- Offering meaningful support to vulnerable people can bring a sense of fulfillment
- Work experience - You can use the opportunity to gain experience in the third sector or when applying to a University
- Upskill - you will gain new skills that can be used to qualify you for suitable roles
- Training can be used to apply for top roles and Internships at The Red Cross, Oxfam, UN, Citizens Advice, Save the Children, The Childrens Society and the Government