



Quayside Tower

Broad Street

Birmingham

B1 2HF

Volunteer

Part-time Health Advocate : At least 1 day a week/ Flexible
March

Expected start date:

Benefits : Up to £5 lunch expenses – Travel expense covered if required to work from a work location – Training provided

Location: West Midlands

Working from home but we may require occasional travel to our office in Birmingham City Centre for planning sessions.

Working pattern: At least 6 hours a week

Work days: Flexible

Reports To

Management

About BHSS

The Black Heritage Support Service is an advocacy service that seeks to support the Black community through advocacy and education. With the Black community continuing to

experience systemic racism and anti-blackness from many groups, our aim is to unite the diaspora by using social entrepreneurship to empower individuals and families.

We advocate for those who experience health negligence, environmental racism, face barriers within their careers and work with qualified health professionals to educate those who suffer from poor health.

We are a small team who works collaboratively with grass roots organisations and allies to deliver educational projects.

We are passionate about health advocacy. There are significant barriers between the black community (particularly over 65s) and the NHS. We provide a service that can assist the community with questions they may have around their healthcare process. Please note: we are not medical advisors neither will we diagnose clients, our role is to break down information, advise or signpost clients to an appropriate organization.

This means that we will require some support from a well-organised, enthusiastic individual who is passionate about working alongside community projects.

This may also mean doing some face-to-face work in the community to ensure our message is widespread.

Job Overview

We are looking for an individual who may have a particular interest in public health or community work. Your role will be to provide information to clients who experience health negligence or lack access to basic human rights by offering them advice, signposting them to an organisation who can help them further or by advocating on their behalf.

Our job is to listen to them and to help them understand what options are available.

We welcome applications from people of all backgrounds including Black, Asian and Minorities, those with a lower socio-economic status, LGBTQ+ and those with disabilities.

Responsibilities and Duties

- Admin
- Communications with third sector organisations
- Client interviews
- Face-to-face engagement
- Casework

Ideal Candidate

Essential

- Must be able to work independently
- Must be able to use microsoft office including word, powerpoint and basic excel inputting
- Must be committed to seeing projects through to the end
- Good written and verbal communication skills
- Friendly
- Willing to learn
- Team player
- Must be well organised
- Must be committed to diversity, equity and inclusion

Please send us your CV and a 500 word expression of interest. This is a word document describing why you are interested in the role and should include examples of how you meet the job criteria. Please do not over think this, we just want to get a sense of how well suited you are to the role.

Please send an email to admin@bhss.co.uk Deadline

If you would like to know more about the role please contact us via email